



Make the most of your benefits with Specialist Management Solutions (SMS)

What is Specialist Management Solutions?

Specialist Management Solutions helps members find high-quality, local providers for their specialty care needs and, if appropriate, schedule procedures or surgical treatment at clinically exceptional, cost-effective facilities, including Centers of Excellence (COEs). Using a concierge model, SMS Advocates serve as a single point of contact for members across 11 specialties.

The Specialist Management Solutions program is available at no extra cost to you as part of your UnitedHealthcare health plan.

Specialist Management Solutions can help:



Identify specialty care needs and evaluate treatment options



Schedule appointments with trusted, in-network specialists nearby



Develop personalized care plans that work with your schedule, budget, and health coverage



Answer questions and serve as a single point of contact throughout your care journey

Specialties covered by SMS

Gastroenterology	Orthopedics
Women's Health	Ophthalmology
General Surgery	Cardiology
Ear, Nose & Throat	Podiatry
Pain Management	Urology

How do I get started?

Scan the QR code or call the number below to connect with an SMS Advocate:

1-800-379-6898



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